



CASE MANAGEMENT CERTIFICATE

Program Overview: Case management is an area which encompasses a variety of areas such as medicine, social work, community support services, mental health, substance abuse and counseling. Completion of this certificate program will enable individuals to improve their methods of assessment and evaluation, follow-up as well as information management.

Introduction to Case Management

Participants will learn the basic concepts of case management. Access to the agency, intake, assessment, goal setting, planning and intervention will also be reviewed.

Course #: CASM-1000
FEE: \$65.00
CEUs: 1.5

Document Efficiently

Participants will learn the SOAIGP (supplemental, observations, activities, impressions, goals and plan) methods to ensure good record keeping and efficiency in phone or direct contact with constituents.

Course #: CASM-1001
FEE: \$65.00
CEUs: 1.5

Ethical Issues and Dilemmas

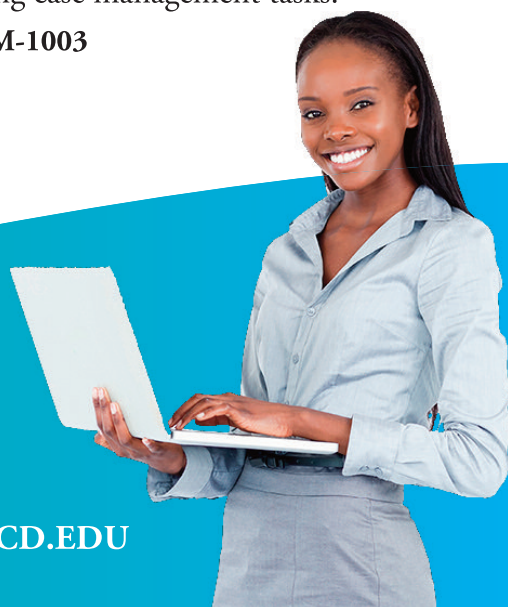
Participants will learn case management techniques for addressing ethical dilemmas.

Course #: CASM-1002
FEE: \$65.00
CEUs: 1.5

Cultural Competence

Participants will learn the different cultures and examine how knowledge, skill and attitude play an intricate part when performing case management tasks.

Course #: CASM-1003
FEE: \$65.00
CEUs: 1.5



**FOR MORE INFORMATION CONTACT:
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