



Welcome to Distance Learning at WCCCD!

As a new distance learning student, you **must** complete the **Blackboard orientation** before accessing your course. You can access the Blackboard orientation online by clicking [here](#) and scrolling down to the bottom of the screen and clicking **BEGIN ORIENTATION**.

Once you complete the orientation you can login to Blackboard on the first day of the semester with your **WCCCD Student ID--9 digit A# (A-----)**, and **6 digit password--PIN**. Your PIN should be your WebGate pin number and/or birthdate (e.g., January 2,1944 would be 010244).

IMPORTANT: You **must participate** in your course **during the first two (2) weeks** of the semester or **your financial aid may be adversely affected**.

To ensure your successful experience in distance learning courses, expect your instructors to respond to your questions or concerns within **48 hours** (*possible variation on weekends*). If you do not receive a response within **48 hours**, please contact distancelearning@wcccd.edu. Methods of communicating with your distance learning instructor may include, but are not limited to: (1) email, (2) telephone, (3) face-to-face, and, (4) the message tool within Blackboard. Always refer to the course **Syllabus** for your instructor's specific directions regarding communication.

If you experience difficulties with Blackboard, please contact our **24/7** customer care technicians at **1-866-846-8494**, or email distancelearning@wcccd.edu.

NOTE: As a new distance learning student, you have either **registered for a distance learning course** or **your instructor will use Blackboard in a face-to-face class**. Check your Course Type (abbreviations and descriptions are below).

ITV (*for example, CRN ends in I01*) – **Interactive Television** consist of audio/video broadcasts that connect multiple campus locations; class meets on specific days and times at a campus location.

LIO (*for example, CRN ends in L01*) – **Live-Interactive Online** courses require a computer and Internet access to participate from any location on Blackboard; class meets on specific days and times in a live virtual (online) classroom.

ONL (*for example, CRN ends in B01; in some cases, for example, CRN ends in A01*) – **Online** courses require a computer and Internet access to participate from any location on Blackboard.

If you have any questions, do not hesitate to contact the Center for Distance Education at distancelearning@wcccd.edu.