





DISTRICT COMMUNICATION CONTROL CENTER-DISPATCH

Emergency Call Boxes

The blue emergency call boxes

and emergency phones on each campus are available for your safety and security. In the event of an emergency, the speaker on the call boxes connects directly to Police Authority dispatchers who are on call 24-7 to ensure your safety and well-being.

How To Use The Call Boxes:

- Press the button for help.
- The strobe beacon will activate.
- When the call is received at Police Authority, the dispatcher will automatically know your location and will inquire as to the nature of your emergency to determine what assistance is required.

WAYNE COUNTY COMMUNITY COLLEGE DISTRICT **ONE VISION, FIVE CAMPUSES**



Downriver

Campus

Campus

Downtown

Fastern Northwest Campus Campus





Mary Ellen Stempfle University Center

Campus

Michigan Institute District for Public Safety Administration Education (MIPSE)

For more information WCCCD Police Authority 313-496-2800

or visit www.wcccd.edu/dept/campusSafety.htm **For Emergencies Call 911**

Additional Emergency Contact Numbers

District Police Authority 313-496-2800 313-224-2222 Wayne County Sheriff 313-596-1300 **Detroit Police** 734-287-6611 **Taylor Police** Van Buren Twp Public Safety 734-699-8900 Harper Woods Police 313-343-2530 Michigan State Police 313-456-6600 313-596-1646 **Detroit Homeland Security Detroit FBI** 313-965-2323



313-496-2800 or 911 for Emergencies



Your Safety and Welfare Are Important To Us

If you witness, or are concerned about, suspicious activity occurring on Wayne County Community College District property, please call the WCCCD Police Authority immediately at (313) 496-2800.

You will be directly connected with the District's Communication Control Center, where a team of emergency communications personnel is ready, 24-7, to answer calls and coordinate an immediate response with police, fire, and/or emergency medical services.

Report all campus incidents to the WCCCD Police Authority immediately. For incidents occurring off-campus, please dial 911. All violations of local, state, and federal criminal laws that come to the attention of the Authority are investigated and reported to the appropriate law enforcement agency when necessary.

What to Expect When You Call The District Communication Control Center

When a dispatcher answers, briefly describe the type of incident that you are reporting. For example: "I am reporting a car fire" or "I am reporting a medical emergency." Then, stay on the line with the dispatcher. **Do not hang up**.

Remember that the dispatcher is trained to get you the attention you need, as quickly as possible. Your cooperation is essential. Your answers should be brief and communicate the information the dispatcher needs. Remain calm and speak clearly. In some cases the dispatcher will keep you on the line while the emergency units are responding to ask additional questions and obtain additional information.

Let the dispatcher ask you questions!

- Know the location or address of where the help is needed.
- Know the phone number you are calling from.
- Know what the problem is.
- Try to answer the dispatcher's questions with full, clear responses.
- Dispatchers will help you prior to the arrival of aid.
- Do not hang up until instructed to do so.

Emergency Alert Notification System

WCCCD has an Emergency Alert Notification System to quickly communicate information in the event of a campus emergency, severe weather, and related cancellations and delays.

Register online to receive these messages.