



Update Security Question and Answer

Once your **Web-Gate** security question and answer is updated, in the event you forget your Pin number, you can reset it by answering your security question.

DETAILED STEPS

1. Go to Webgate and **Log into** your account
https://webgate.wcccd.edu/myssb/twbkwbis.P_WWWLogin
2. Click on **Personal Information** then
3. Click on **Change Security Question**
4. Confirm your **Pin**, complete **Question** and **Answer** and click on **Submit**

Security Question and Answer

 Please enter your new Security Question and Answer, then Submit Changes.

Please Confirm your Pin:

Question:

Answer:

If **successful**, you will see the message below:

Personal Information / Emergency Contact

 Your changes were saved successfully

[Change Security Question](#)