Update Security Question and Answer

Once your **Web-Gate** security question and answer is updated, in the event you forget your Pin number, you can reset it by answering your security question.

**DETAILED STEPS**

1. Go to Webgate and **Log into** your account
   
   [https://webgate.wcccd.edu/myssb/twbkbis.P_WWWLogin](https://webgate.wcccd.edu/myssb/twbkbis.P_WWWLogin)

2. Click on **Personal Information** then

3. Click on **Change Security Question**

4. Confirm your **Pin**, complete **Question** and **Answer** and click on **Submit**

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**Security Question and Answer**

![Security Question and Answer](https://via.placeholder.com/150)

Please enter your new Security Question and Answer, then Submit Changes.

Please Confirm your Pin: 

**Question:** what is your mother's first name

**Answer:** Jane

Submit  Reset

If **successful**, you will see the message below:

**Personal Information / Emergency Contact**

- Your changes were saved successfully

  Change Security Question