A Journey to Excellence:
From Good to Great

Tuesday, October 27, 2015
8:00 am - 4:00 pm
WCCCD Downriver Campus
Heinz C. Prechter Educational and Performing Arts Center
21000 Northline Road
Taylor, MI 48180
Wayne County Community College District

One District • Six Locations

Celebrating our 50th ANNIVERSARY

EST. 1967

Downriver Campus
Downtown Campus
Eastern Campus
Northwest Campus
Western Campus
Mary Ellen Stempfle University Center
and the Center for Learning Technology
Wayne County Community College District has completed 40 years of uninterrupted operation and development of comprehensive educational services. Both directly and indirectly, our students and the people living within the College’s service district have enjoyed the benefits of constantly improved instructional programs and community services.

The story of Wayne County Community College District is one of continuing growth and innovation in providing educational training and leadership for the metropolitan region. The College was established in 1967 by the Legislature of the State of Michigan, and its initial seven-member Board of Trustees was elected the following year: The first operating budget was based on a $1,000,000 grant from the State of Michigan, as well as a $300,000 stipend from New Detroit, Inc., and anticipated student tuition payments at that time.

The new College had no buildings or facilities of its own, but with the cooperation of local school boards, classrooms were made available throughout the County of Wayne. In the summer of 1969, the Board of Trustees directed the staff to setup classes for the first fall semester. Instructors were hired, curricula were designed and the College opened its doors!

The College's six locations are in industrial, rural and metropolitan areas where a major share of Michigan’s technical and skilled occupations is located. Because of the diversity of its service areas, WCCCD places strong emphasis on occupational and career programs, and traditional college and university transfer programs, including those within the liberal arts discipline.
Welcome Faculty and Staff,

We are excited as we come together for this 2015 District-Wide Conference Day to share new ideas on how we can accomplish our mission: to help everyone who comes through our doors get on a path to a better life through higher education. We do all of this knowing that our purpose is nothing less than changing lives for the better.

We have chosen the theme: “A Journey of Excellence: From Good to Great” with the deliberate intention of recognizing the fantastic work that you and your colleagues have done to create a services network that surrounds our students with support at every level.

It is not coincidental that we embark upon this journey as we approach the 50th anniversary of being the “community’s college.” Along this journey we have made significant achievements but realize the very competitive road that lies ahead. A genuine commitment to excellence by each faculty and staff member will allow us to remain at the forefront of educating those that we serve in what is now and will continue to be the most competitive environment.

During the last half century, we have grown from a humble front-line provider of higher education to a nationally recognized institution responding to the complex needs of a new era in education and regional development. Moving forward, we are committed to a standard of service excellence that will ensure the door to higher education remains open and accessible to all who want to enter.

We hope that you will enjoy this day and, more importantly, that you will take the lessons learned today and use them to shape every interaction you have with colleagues, students and others to inspire excellence.

Sincerely,

Dr. Curtis. L. Ivery, Chancellor
Conference Agenda

8:00 am - 9:15 am
Registration – EPAC Main Lobby
Continental Breakfast – Ray Mix Room, Gallery and Upper Hall

9:30 am - 10:30 am - BREAKOUT SESSIONS

10:30 am - 10:45 am - BREAK
(Participants move to second breakout sessions)

10:45 am - 11:45 am - BREAKOUT SESSIONS

12:00 noon - 1:30 pm - LUNCH

1:30 pm - 2:30 pm - BREAKOUT SESSIONS

2:30 pm - 2:45 pm - BREAK
(Participants move to Auditorium)

2:45 pm - 4:00 pm - CLOSING SESSION
Keynote: Michael Mode Innovation

Lunch Menu

Turkey Croissant       Italian Sub       Veggie Pita

** Limited Gluten Free lunches will also be available.
** All lunches are served with plain chips, a chocolate chip cookie, apple and a beverage.

Lunch will be served from 12:00-1:30pm in the Atrium and the EPAC Concourse.
Downriver Campus and EPAC Second Floor
A Journey to Excellence: From Good to Great

General: Leadership and Professionalism
Identify your personal strengths as well as the institutional capabilities that leaders need to lead high performing community colleges. Build these capabilities throughout your career with proven strategies for professional success.

Instructional Strategies and Career Programs
How do we prepare all students to achieve greater success in their education, career, and beyond? Team-based learning, mentored research, assistive technology, peer-to-peer instruction, social media, problem-based learning – these strategies are being used to enhance the learning environment and engage students.

Student Services
Student Services promotes student success by engaging prospective, new and current students in a spirit of inclusivity, engagement, and excellence. Curricular and co-curricular opportunities through Student Services offer quality programs and services designed to stimulate intellectual curiosity and critical thinking while providing information, guidance, support, and access to our campus-based learning community District-wide.

Integrated Technology
From Word, Excel, and PowerPoint to helpdesk services, virtualization, kiosks, and the “Cloud,” the use of the technology has become part of the structure of the community college. New technologies will be introduced to higher education professionals who desire innovative ways to produce more powerful presentations and services to students, faculty, and the community.

Health and Work-Life Balance
Not only is achieving a healthy work-life balance an attainable goal but staff, administrators, and faculty alike know the rewards and tradeoffs of pursuing a healthy life-style and seeking balance in work. Become informed about how to be healthier, more productive, and fulfill your important career and life goals.

Special Interest
Special time for critical departmental and/or program meetings and addressing institutional concerns.

Special Interest
TRACK #1 GENERAL: LEADERSHIP
AND PROFESSIONALISM

“FROM EXCUSES TO SEEDS OF GREATNESS”
Presenter: Glenda Baylor, Baylor Consulting
Time: 9:30am – 10:45am - 1st Floor EPAC, Room 1
Description: Excellence. Greatness. Success. Satisfaction! Life’s greatest achievements don’t happen simply by ‘wishing.’ Seeds of greatness lie dormant within each of us because we don’t water and cultivate them to life. Expand and explore the impact of sowing your seeds of greatness on your job and in everyday living. Be challenged to specify career and personal goals then eliminate the weeds that strangle your seeds to greatness.

“BETTERING YOUR BEST IN CUSTOMER SERVICE”
Presenter: Mildred Gaddis, Radio Talk Show Host
Time: 9:30am – 10:45am - 1st Floor EPAC, Room 2
Description: The success of excellent customer service is dependent upon employees who adjust themselves to the personality of the guest. Customer Service plays an important role in generating income and revenue for the organization as well as good will, which can be even more valuable. People who refuse to adjust and meet the demands of great customer service will be left behind. One good customer service experience can change the entire perception a customer holds towards an organization.

“MY ROLE ON THE WCCCD JOURNEY TO EXCELLENCE”
Presenter: Cassandra Willis-Abner, Service Excellence Solutions
Time: 9:30am – 10:45am – 1:30pm - 2nd Floor EPAC, Room 5
Description: This session will focus on the importance of service excellence, and of every faculty and staff member’s participation to support the District’s journey to excellence. The concept of service excellence will be defined and discussed in detail allowing faculty and staff to provide real life examples of excellence around them. In this interactive session, learn more about the Platinum Rule and WCCCD’s Service Excellence Philosophy and Commitment.

“CUSTOMER SERVICE AT ALL LEVELS – EXAMPLES FROM BUSINESS AND GOVERNMENT”
Presenter: LeRoy Burcroff, Mayor, City of Romulus
Time: 9:30am – 10:45am - 1st Floor EPAC, Room 4
Description: In this session, Mayor Burcroff will share his experiences at the City of Romulus of implementing a comprehensive customer service program, which has dramatically improved public interactions both internally and externally.

“EFFECTIVE COMMUNICATION IN THE INSTITUTIONAL SETTING; THE HUB OF EMPLOYEE SATISFACTION, IMPROVED EFFICIENCY, INCREASED PRODUCTIVITY, UPWARD MOBILITY, AND PERSONAL SUCCESS”
Presenter: Jeffrey Miller, Jamin
Time: 9:30am – 10:45am – 1:30pm
2nd Floor, Campus N-238
Description: How to reduce misunderstandings, minimize disagreements and decrease on the job stress. This insightful session offers a fresh approach on what makes communities ‘effective’ in the workplace, how to utilize it to defuse potential job related conflict, and how to maximize the power of ‘Effective Communication’ to take your career where you want it to go.

“YOUR PERSONAL FINANCES”
Presenter: Frank Arvai, CPA, PFS, CFP; and Ted Bugenski, CFP, CFS, Arvai & Associates, CPAs P.C.
Time: 1:30 pm - Room - 1st Floor EPAC, Room 1
Description: Frank and Ted will help you with retirement planning principles which include identifying sources of retirement income, reducing debt, expense management, maximizing retirement savings through vehicles that are available to employees, and how to invest before and during retirement.

“WORKPLACE AND PERSONAL FINANCIAL WELLNESS”
Presenter: Robin Thompson, President, Budget Wise Consulting, Inc.
Time: 9:30am – 10:45am - 2nd Floor, Campus W-221
Description: Learn about the benefits of employee financial wellness programs and how employee financial problems impact your bottom line. The link between high stress and poor health is prompting employers to take a more holistic approach to employee wellness, addressing workers’ financial health as well as physical health.

“DEFINING EXCELLENCE: IT’S NOT ABOUT THE MOMENT, IT’S ALL ABOUT THE MOVEMENT”
Presenter: Greg Dunmore, Multimedia Journalist
Time: 9:30am – 10:45am – 1:30pm - 2nd Floor, EPAC 6
Description: In seeking excellence, it’s important to understand what exactly “excellence” is. This discussion will explore the concept of “Being Excellent” as an ongoing practical, professional, as well as personal aim and objective. It will look at “The Pursuit of Excellence” as an obtainable and tangible quality that affects the overall outcome — be it in the workplace or elsewhere.

“ETIQUETTE & EMPLOYEE ENGAGEMENT”
Presenter: Jacqueline M. Baker, Scarlet Communications
Time: 9:30am – 10:45am – 1:30pm, 2nd Floor - EPAC 7
Description: Join the conversation and learn how business and personal etiquette is your key to not settling for good, but embracing your greatness.
**TRACK #2 INSTRUCTIONAL STRATEGIES AND CAREER PROGRAMS**

**“A JOURNEY TO EXCELLENCE FROM A LOGISTICAL PERSPECTIVE”**

**Presenter:** Dr. Dale Johnson, WCCCD Adjunct Faculty  
**Time:** 9:30am – 10:45am – 1:30pm - 2nd Floor, EPAC 12  
**Description:** Just as we move products and services around the world, this session is about moving students, faculty, and administrators from good to great — from a logistical standpoint.

**“WHO IS TED?”**

**Presenter:** Rochelle Danquah, WCCCD Professor  
**Time:** 9:30am – 10:45am - 1st Floor, Campus W-26  
**Description:** As an educator, are you interested in creating a learning environment of creative and analytical thinkers? Do you want to connect your classroom and students to the global learning environment? If you answer both questions in the affirmative, then you cannot afford to miss this session. It will introduce educators to a learning model to support and enhance classroom/labs. We will discuss the best practices of incorporating Ted Talks to lectures.

**“UNDERSTANDING AND DESIGNING EFFECTIVE OUTCOMES AND RUBRICS”**

**Presenter:** Rochelle Danquah, WCCCD Professor  
**Time:** 1:30pm - 1st Floor, EPAC 2  
**Description:** In this interactive session, participants will learn the basic elements of an effective rubric supported by outcomes. During the session, a variety of models will be examined and discussed; and educators will create a rubric for an assignment in their perspective discipline.

**“THE BIG DATA AND BUSINESS ANALYTICS CAREER PROGRAM”**

**Presenter:** Juanita Lyons, WCCCD Professor  
**Time:** 9:30am – 10:45am – 1:30pm - 2nd Floor, EPAC 9  
**Description:** With the recent immergence of the ‘Big Data’ era, many companies struggle with how to manage large databases of information. This enormous struggle continues as companies compete for a small pool of trained, experienced analysts. WCCCD introduces students to the analytics profession and offers interested students an opportunity to obtain the knowledge to enter the most lucrative business career choice of the 21st century. Learn to help students determine if this career choice is the correct fit.

**“COLLABORATIVE LEARNING THROUGH GOOGLE DOCS AND MC-GRAW-HILL CONNECT”**

**Presenter:** Bakkah Rasheed-Shabazz, WCCCD Faculty  
**Time:** 9:30am – 10:45am – 1:30pm - 2nd Floor, EPAC 10  
**Description:** Teaching with technology — technology can be just the cure for the disengaged Generation Y students. This workshop will focus on creative ways to capture the interest of those techno-savvy folks, who prefer not to show up in the classroom at all, but when they do their skills as the first completely high tech generation can be highly productive. Instead of continuing to dismiss or ignore the Gen Xers, this session will cover creative ways to out-smart one of the most technologically advanced generations in history. The caveat might very well be, Baby Boomers and Generation Xers might share our unique characteristics and qualities with the leaders of the future in ways that will benefit everyone.

**“TEAMWORK MAKES THE DREAM WORK”**

**Presenter:** A’Kena LongBenton, Instructional Technology, Wayne State University  
**Time:** 9:30am – 10:45am – 1:30pm - 2nd Floor, Campus N-237  
**Description:** This workshop will address team building activities: team types, team videos, stages of team development, team behaviors, nonverbal team communication, leadership within teams, responding to negative team behavior, team decision-making activity, test team building knowledge, and a FREE Open Educational Resource online teamwork learning module.

**“MANGO LANGUAGES”**

**Presenter:** Andrea Salinas, Academic Account Manager Team Leader  
**Time:** 9:30am – 10:45am - 2nd Floor, Campus W-219  
**Description:** WCCCD’s Language Institute is committed to providing faculty, students and the community with an educational environment that promotes cultural diversity and prepares them to meet the demands of today’s global society. Attendees in this session will get an overview of Mango Conversations and Mango Premier; learn how to access, create and manage their virtual Mango Classroom; and learn how Mango can be utilized to reinforce learning in the classroom and professional development.

**“EXPAND YOUR EDUCATIONAL RESOURCES”**

**Presenter:** Ronda Edwards, Executive Director, Michigan Colleges Online  
**Time:** 10:45am – 1:30pm - 1st Floor, Campus N-114  
**Description:** Open Educational Resources (OER’s) are free textbooks, journal articles, videos, and other technologies that faculty and students can use to supplement and enhance their existing classroom resources. Learn how and where to access these resources to create an exciting learning experience for your students.
TRACK #3 STUDENT SERVICES

“GREAT SERVICE STARTS WITH ME: ENHANCING THE STUDENT EXPERIENCE”
Presenter: Lemar Thomas, Principle, Ten4 Communications
Time: 9:30am – 10:45am – 1:30pm, 2nd Floor, Campus W-217
Description: Every word has meaning so we must choose them wisely. The words we use are as important as our actions, tone and gestures. This interactive session will focus on the WCCCD approach to excellence in customer service — Words Can Change a Customer’s Destiny.

“ACHIEVING THE DREAM-WHAT IT TAKES TO BE A LEADER COLLEGE”
Presenter: Drs. Christine Johnson-McPhail and Krista Watson, ATD Coaches
Time: 9:30am – 10:45am – 1:30 pm – 2nd Floor, Campus W-222
Description: This session, you will learn about the ATD network and the role of a ‘Leader College’ in the Student Success Agenda. You will have a better understanding of the District’s student success efforts contributing to the completion agenda which aligns with President Obama’s 2020 College Completion goal.

“ACADEMIC ADVISING”
Presenter: Kathy Stockwell, NACADA
Time: 9:30am – 10:45am – 1:30 pm, 2nd Floor, Campus W-222
Description: This presentation will focus on key aspects of academic advising, including the advising mission statement, advising outcomes and program goals, the organization and management of the advising system, and the changing demographics of community colleges.

“WHO IS AN INTERNATIONAL STUDENT”
Presenter: Omobonike Odegbami, Oluwatosin Balogun
Time: 9:30am – 10:45am – 1:30 pm, 2nd Floor, Campus N-221
Description: The mobility of students across borders has increased in recent years, and the District has become increasingly efficient in tracking and reporting the data surrounding international students. This session will outline the distinction between an international student and a foreign student, in a bid to encourage campus student services staff to better serve international students while maintaining compliance with the Department of Homeland Security regulations.

“TRANSFER STUDENTS: A PARTNERS’ PERSPECTIVE”
Presenters: Julius Moses, Ferris State University, Craig Boyd, Western Michigan University, Brooke Michael, University of Michigan-Flint, Betsy Konieczki, University of Detroit Mercy, Tracy Perry, Madonna University, Andrew Wonnacott and Mr. Timothy Lamb, Northwood University
Description: This is an information session on the advanced degree programs that are currently offered by four-year institutions of higher learning to students, staff and community members through WCCCD’s Mary Ellen Stempfle University Center.

“RECOGNIZING AND RESPONDING TO STUDENT MENTAL HEALTH ISSUES”
Presenter: Valerie E. Merriwether, WCCCD Faculty
Time: 9:30am – 10:45am – 1st Floor, Campus W-51
Description: This session reviews the changing mental health needs of today’s college students and the challenges posed by both the growing number of students with social and psychological problems on campus and the resources that are available for this population. The implications of student mental health problems for students, faculty, staff, and the institution are discussed, as well as some strategies for responding to the surge in mental health needs on college campuses.

TRACK #4 INTEGRATED TECHNOLOGY

“INTRODUCTION TO SMARTPHONE/TABLET TECHNOLOGY”
Presenter: Ashish Patel, Information Technology
Time: 10:45am – 2nd Floor, Campus N-232
Description: Tablets are a powerful tool for enhancing your productivity and online experience whether for business use or life in general. Smaller than a laptop and bigger than a Smartphone, the tablet is perfect to take with you on the go. You can browse the internet, create and share presentations, video conference with clients, stay connected with corporate email, download books, games and videos, watch movies, share photos and much more with your tablet.

“CREATE A COMMUNITY”
Presenters: Lawrence Pearson, Blackboard Customer Service Advocate; Jonia Tamburi, WCCCD Faculty
Time: 10:45am – 1st Floor, Campus W-52
Description: Learn how to streamline groups and functions to create institutional communities through Blackboard’s Community Engagement. This new feature of Blackboard will allow WCCCD staff to create a customized Blackboard website for departments and divisions to organize and deliver content, target information to our community, and organize users for ease of access and communication.

“VIRTUAL CONFERENCING”
Presenter: Lawrence Pearson, Blackboard Customer Service Advocate; Joseph Cook, WCCCD Faculty
Time: 9:30am – 1:30 pm – 1st Floor, Campus W-27
Description: Learn how to meet with your colleagues without leaving your office. Through Blackboard technology, you have the ability to conduct conferences or meetings with multiple locations through video conferencing and instant messaging.

“SMARTTHINKING: ONLINE TUTORING”
Presenter: Carolyn M. Linkous, Pearson Readiness and Retention Solutions
Time: 9:30am – 10:45am – 1:30 pm – 1st Floor, Campus W-27
Description: This presentation will discuss the fiscal, administrative, and academic decisions involved in providing extended academic support for students using Smarthinking online tutoring. Offering 24/7, live, online academic support from qualified educators helps WCCCD confidently support students when they need it most — anytime, anywhere.

“DEGREE WORKS AND WEBGATE”
Presenter: Adrian Phillips, Associate Vice Chancellor
Time: 9:30am – 10:45am – 1:30 pm – 1st Floor Campus W-53
Description: This session will discuss the various web-based applications used by students, advisors and department heads to track progress toward a degree, plan class schedules, and a number of other student-specific applications.
“IMMEDIATE HEALTH SOLUTIONS/FOOD COMBINING”
Presenter: Dr. Ruth L. Stephens, Nutritionally Yours, LLC.
Time: 9:30am • 10:45am • 1:30pm - 1st Floor, Campus N-113
Description: This exciting, educational session will give participants easy and practical solutions to ‘personal’ issues that they may encounter due to daily stressors, poor diet/nutrition, physical illness and medication. This session will also inform participants how proper food combining can prevent and reverse major health issues such as obesity, hypertension, diabetes and cancer.

“HEALTH SELECTIONS: DINING WITH A SOULFUL TOUCH”
Presenter: Perry Taylor, Upscale Dining, Inc.
Time: 9:30am • 10:45am • 1:30pm - 1st Floor, EPAC 3
Description: Experience the flavors of a boutique catering company that focuses on food that is Michigan based, grass fed, antibiotic free proteins and organic grown produce. Upscale Dining, Inc. believes that healthy eating can taste good!

“NUTRITION AND EXERCISE: HEALTH BALANCE FOR A HEALTH LIFE”
Presenters: Jamie Sutton and Renee Sosa, WCCCD Faculty
Time: 9:30am • 10:45am • 1:30pm - 2nd Floor, Campus W-218
Description: How do I achieve my personal goals in weight and overall fitness to live a healthy lifestyle? Our panel presenters will provide the audience with tips on nutrition and exercise for healthful aging, fitness, strength and weight management.

“HAP 101 – HEALTH PLAN SUMMARY”
Presenters: Susan Fradeneck
Time: 9:30am • 10:45am • 1:30pm - 1st Floor, Campus W-49
Description: This interactive session will address individual concerns and provide an overview of benefits, online services, preventive care and wellness issues.

“BLUE CROSS/BLUE SHIELD – HEALTH PLAN SUMMARY”
Presenters: Ben Clevenger
Time: 9:30am • 10:45am • 1:30pm - 1st Floor, Campus W-55
Description: This interactive session will address individual concerns and provide an overview of benefits, online services, preventive care and wellness issues.

“MPSERS – MIPSERS VOYA”
Presenters: Joy Bartell and Heidi Schiller
Time: 9:30am • 10:45am • 1:30pm - 2nd Floor, Campus N-233
Description: This presentation will focus on employees who have a ‘defined benefit’ plan (i.e., employees hired before 2010 and employees hired after 2010).

“TIAA-CREF”
Presenter: Paul Rogers
Time: 9:30am • 10:45am • 1:30pm - 2nd Floor, Campus N-234
Description: This interactive session will address individual concerns and provide an overview of benefits and services.

“INSTITUTE FOR POPULATION HEALTH (IPH)”
Time: 10:45am • 1:30pm - 2nd Floor, Campus N-235
A representative from IPH will be available to administer flu shots to all who wish to receive the service.

“THE ACCREDITATION AND DATA COLLECTION PROCESS”
Presenters: Johnesa Hodge and Anthony Arminiak
Time: 1:30pm - 1st Floor, EPAC 4
Description: This session is designed for specific program accreditation activities.

“UAW LOCAL I796 SPECIAL SESSION WITH HEALTH MANAGEMENT SYSTEMS OF AMERICA (HMSA)”
Presenter: Colleen Bertani, EAP Counselor
Time: 9:30am • 10:45am • 1:30pm - Room
Description: HMSA is the District’s EAP provider and during this session, the participants will gain information about the services that are available through the EAP program.

“PANEL DISCUSSION OF WCCCD’S ACTIVE SHOOTER PROTOCOL”
Moderator: James Jackson, Chair, Criminal Justice
WCCCD Panel: Darrick Muhammad, Chief of Police
WCCCD Faculty, Anthony Holt, Chief of Police & Assoc. Vice President, Wayne State University
George Anthony, Exec. Secretary, Detroit Board of Commissioners and WCCCD Faculty
Deborah Robinson, Retired Deputy Chief DPD and WCCCD Faculty
Time: 9:30am • 10:45am • 1:30pm - 2nd Floor, EPAC 14
Description: This workshop will explore Active Shooter situations that have occurred across the country and the possible roles that faculty and staff would play in the unlikely possibility that any similar situation occurs at our institution. Panelists will do brief presentations and answer questions from the audience.

Closing Session Speaker: Michael Mode
Degree Works is a web-based, degree-auditing and tracking tool which enables students and advisors to evaluate academic progress towards graduation in accordance to WCCCD degree requirements.

- Advisors and student can track degree requirements while maintaining flexibility in program offerings
- Will increase retention through more meaningful advising support
- Eliminates manual degree audits
- Provides electronic educational plans
- Delivers real-time course management data
- Supports WCCCD’s completion agenda
DIVISION OF STUDENT SERVICES
Wayne County Community College District
Recognized as a Leader in the
National Student Completion Movement
Achieving the Dream Designates 23
“Leader Colleges” for Accomplishments on Key Student Achievement Indicators

- WCCCD was the first college in Michigan to receive Leader College status in 2011.
- Leader colleges are acknowledged for their IR offices that provide accurate data and research to make effective decisions that support student success.
- WCCCD was chosen as a Leader College due to its intervention strategies which uses high technology and personal contacts to encourage students as well as provide an environment that promotes success.
- Student Services personnel provide intrusive advising to identified students and refer students to success resources and programs to help them achieve better grades.
- To learn more about Achieving the Dream, visit www.AchievingtheDream.org
Your advisor will help you:

• Develop an educational plan based on your interest and abilities after assessment testing is completed
• Plan your class schedule
• Complete the registration process at any campus location within the District
• Choose the degree or certificate that best matches your goals
• Select courses that will meet your educational goals including courses that will transfer to four year colleges and universities
The Division of Student Services launched online tutoring for students. The online tutoring is called Smarthinking. It provides students online tutoring anywhere, and anytime. With Smarthinking students can:

- **Access live drop-in tutoring**
- **Schedule tutoring**
- **Submit to the writing center**
- **Send questions to a Smarthinking tutor**
GET YOUR COLLEGE FUTURE STARTED NOW!

Dual Enrollment is:

• Cost Effective way to jumpstart your college career.
• Convenient option for taking classes at one of five campus locations, at your high school or online.
• Scholarship opportunities available to those who qualify.
• Access to all of WCCCD’s support services.
• Shortens the time required to complete an undergraduate degree.

FOR MORE INFORMATION CALL 313-496-2634 OR EMAIL: DUALENROLLMENT@WCCCD.EDU
Wayne County Community College District's mission is to empower individuals, businesses and communities to achieve their goals through excellent accessible services, culturally diverse experiences and globally competitive higher education and career advancement programs.

Wayne County Community College District's Police Authority supports the College's core mission by providing a safe and cordially environment. They are committed to:

- Crime Prevention
- To serve all people with respect, fairness and compassion,
- Enforce all applicable local, state and federal laws,
- Enforce college rules and regulations,
- Deliver a variety of services in a professional and competent manner

The WCCCD Police Authority Department is a fully-sanctioned law enforcement agency dedicated to protected property, students, faculty, staff, and visitors on all WCCCD campuses. Recently, the District Communication Control Center upgraded the Closed Circuit Television monitoring system to ensure high quality resolution and coverage of the entire District. This will provide for live viewing of more areas on campuses, increase responsiveness to crimes in progress as well as enabling timeline viewing of footage to aid in crime resolution, suspect identification, prosecution, and restitution.

WCCCD’s Annual Security Report is required by federal law and contains police statements and crimes statistics for the District. The report is available online at www.wcccd.edu. You may also request a hard copy from the District Police Authority Department.
Open enrollment for benefits will take place from November 2-16, 2015. During open enrollment employees will have the opportunity to make any needed changes to their benefits as well as re-enroll in various optional benefits.

Our benefit providers will also be available during District-wide conference day to address any questions you may have regarding your coverage.

If you have any question please contact the Division of Human Resources for assistance 313-496-2765.
ALUMNI AND FRIENDS SOCIETY

Do you know of any former WCCCD students who attended or graduated from WCCCD?

We want to reconnect with them, recognize their accomplishments, and continue to assist in achieving their goals.

Joining the WCCCD Alumni and Friends Society is the easiest way to stay connected to all the year-round programs happening at WCCCD. Alumni can also support the students who follow in their footsteps by giving back through the Scholarship Committee or other giving opportunities.

FOR MORE INFORMATION PLEASE EMAIL ALUMNI@WCCCD.EDU OR VISIT WWW.WCCCD.EDU
OUR SERVICE EXCELLENCE PHILOSOPHY

At WCCCD, we aim to create ideal experiences for students, faculty and staff through providing consistent, excellent service to fulfill our mission, vision and values. We aspire to demonstrate excellence in everything we do—for our students and colleagues. We are committed to providing great service to every person, every time. If we fall short, we will acknowledge it and take steps to try to rectify the situation.

Our journey will prove that Service Excellence and Academic Excellence are what separate Wayne County Community College District from the competition.

2015 WCCCD DISTRICT-WIDE CONFERENCE DAY PLANNING COMMITTEE

COMMITTEE CO-CHAIRS:
Martha J. Grier
Fidelis D’Cunha

COMMITTEES

PROGRAM COMMITTEE:
Fidelis, D’Cunha, George Swan,
Patrick McNally, CharMaine Hines,
Johnesa Hodge, Brian Singleton,
Campus Presidents and Carolyn Carter

LOGISTICS COMMITTEE:
Anthony Arminiak, Deborah Duyck, Muna Khoury,
Ethel Cronk, Kuda Walker, Unbreen Amir
and Susan Wiley

REGISTRATION COMMITTEE:
Kiran Sekhri, Yoseph Demissie, Furquan Ahmed,
Susan Franklin, Monica Wiggins,
Tameka Mongo and Aracely Hernandez

PUBLICITY COMMITTEE:
David C. Butty, Carolyn Carter, Muna Khoury,
James Melton and Stephanie Sheard

FOOD AND REFRESHMENTS:
Julie Figlioli, Sandra Thompson, Fizah Kahn,
and DaShonta Simpkins

GIFTS AND GIVE-A-WAYS:
Martha Grier, Muna Khoury, Carolyn Carter,
Jacob Keli, Joseph Lewis,
Wanda Anderson and Priscilla Rodgers
BOARD OF TRUSTEES

Mary Ellen Stempfle, Chairperson, District 1
Vernon C. Allen, Jr., Vice-Chairperson, District 3
Denise Wellons-Glover, Secretary, District 5
   Alan Anderson, Treasurer, District 7
David A. Roehrig, Member, District 2
   Myron Wahls, Member, District 4
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Charles Paddock, Member, District 8
Sharon P. Scott, Member, District 9

Dr. Curtis L. Ivery, Chancellor