

STUDENT SUPPORT		
SERVICE	LOCATION	DESCRIPTION
STUDENT SUCCESS HOTLINE	Phone	Reach out to a District Student Services Specialist for support with any of our functions i.e admissions, registration. Phone: (313) 496-2634.
STUDENT SUCCESS EMAIL	Email	A Student Services Representative will respond to student email inquiry within 24- 48 hours.
STUDENT WEBGATE	Online	24/7 access to academic records, course registration, account, financial aid and online tutoring. Login from our homepage WCCCD with student id & pin
STUDENT OFFICE 365	Online	FREE Microsoft download available to all WCCCD students. Click the link below to download Microsoft Office 365
STUDENT CAMPUS BOOKSTORE	Online	Campus Bookstore purchases can be made online by clicking on the following link WCCCD-Campus Bookstore
STUDENT EMERGENCY ALERT SYSTEM	Online	Emergency Alert Notification System to better disseminate info during campus emergencies. To receive these emergency messages, you must be registered. To Enroll click on the link. Student Emergency Alert System
STUDENT ASSISTANCE PROGRAM	Phone/Online	For a list of confidential services please call 855-599-2223 or logon to Student Assistance Program
SMARTHINKING	Online	24/7 live access to academic assistance from experts in personalized tutoring & guidance in core subjects click for more info. Smarthinking
STUDENT QUICK REFERENCE GUIDE	Online	Click below for a step by step guide on how to navigate through your student webgate portal Student Quick Reference Guide

ADMISSIONS & REGISTRATION		
SERVICE	LOCATION	DESCRIPTION
APPLICATION	Online	Students can access our online admissions application by click on the link below. WCCCD Admissions Application
REGISTRATION	Online	Online registration platform for students. Click the link to register from anywhere on your mobile devices. WCCCD-Registration
ORIENTATION	Online	Provides tools for a successful transition to Wayne County Community College District. Please click on the link below to launch the New Student Online Orientation. New Student Orientation

ADVISING		
SERVICE	LOCATION	DESCRIPTION
DEGREE WORKS	Online	Automated 24/7 system which provides a comprehensive set of web-based academic advising, degree audit, and transfer articulation tools to help students & their advisors discuss curriculum requirements.
E-ADVISING	Online/Email	Online academic advising is available to ensure appropriate course selection and future success. Speak to academic advisers by clicking on E-Advising or by emailing Student Services or info@wcccd.edu

ONLINE LEARNING

SERVICE	LOCATION	DESCRIPTION
BLACK BOARD ORIENTATION	Online	Online orientation will take approximately 45 minutes. There are 7 modules, short video clips and a quiz that you must complete with 80% or better to pass the orientation. Blackboard Orientation
BLACK BOARD	Online	Online portal to your virtual courses. Beginning the 1st day of the new semester, new registrations for online courses will access 4 hours after enrolling and completing the Blackboard Orientation (new Virtual students). Blackboard.
TECHNICAL SUPPORT HOTLINE	Phone	Students having problems logging into Blackboard can call 1-866-846-8494 for 24/7 technical support or Email Distancelearning@wcccd.edu

FINANCIAL AID

SERVICE	LOCATION	DESCRIPTION
FINANCIAL AID TV	Online	Students have 24/7 access to a bank of informational videos explaining the financial aid process at Financial Aid TV
FINANCIAL AID CALL CENTER	District/Phone	Students have direct access to financial aid advisors to answer questions. 313-496-2865
FINANCIAL AID EMAIL	Email	Email student inquiries to financialaid@wcccd.edu
SCHOLARSHIPS & GRANTS	District/Online	For more info. about Scholarship application please visit WCCCD-Scholarships & Grants
DYNAMIC FORMS	Online	First Time Users create a dynamic forms account here Dynamic Forms Account

CAREER PLANNING & PLACEMENT

SERVICE	LOCATION	DESCRIPTION
CAREER ASSESSMENT	Online	Administers exams & assessment services for students (testing services for HESI & HOBET, Hollands Self-Directed Search & O*Net) Career Assessment
COLLEGE CENTRAL NETWORK (CCN)	Online	Employers post jobs, internships, and search student resumes. Students & Alumni can access online job & internship postings, upload resumes & interviewing resources and more. College Central Network
CANDID CAREERS	Online	A website hosting thousands of 1-3 minute video clips of informational interviews & career advice. Candid Career

STUDENT LIFE

SERVICE	LOCATION	DESCRIPTION
VIRTUAL STUDENT CLUBS & ACTIVITIES	Online	WCCCD offers 15 Student Clubs & Organizations. Please click here to join: Student Life